



Internet additional services

SLA

Service Time, copper based services	OTC	MRC
GC-Bronze SLA	kr 0	kr 45
GC-Silver SLA	kr 0	kr 90
GC-Silver24 SLA	kr 0	kr 245
GC-Gold SLA	kr 0	kr 148
GC-Gold24 SLA	kr 0	kr 300
GC Platinum	kr 0	kr 450
Line Redundancy (Quality Guarantee 2 or 3 required)	OTC	MRC
Line Redundancy Primary	kr 0	kr 99
Line Redundancy Secondary	kr 0	kr 99
Diversity, fiber based services (Quality Guarantee 3 required)	OTC	MRC
Diversity 1 - Physical separation of two fiber circuits	kr 1 490	kr 130
Diversity 2 - Physical separation of two fiber circuits	kr 1 490	kr 250

Contract term	1 year		2 years		3 years	
Internal Wiring	OTC	MRC	OTC	MRC	OTC	MRC
Internal Wiring Fixed Price, OTC*	kr 7 995	kr 0	kr 6 995	kr 0	kr 4 995	kr 0
Internal Wiring Fixed Price, MRC*	kr 0	kr 699	kr 0	kr 349	kr 0	kr 199
Internal Wiring according to cost per meter**	kr 100					
Internal Wiring exceeding Fixed Price limit: Cost per meter	kr 100					
Internal Wiring Colocation	kr 2 500	kr 100				

)* Internal wiring cost exceeding kr. 20.000,-, is charged with kr. 100 per meter but at least kr. 2.500,-

)** Minimum cost 4000,-

Express delivery	OTC	MRC
10 days Express delivery Fiber ***	kr 10 000	

)* Limited availability, only available in Norway upon request

Managed Router Internet	1 year		2 years		3 years	
Specification	OTC	MRC	OTC	MRC	OTC	MRC
Cisco C1111-8P	kr 2 500	kr 309	kr 1 250	kr 245	-	kr 195
ATN910C - AC Dual power	kr 5 000	kr 1 990	kr 2 500	kr 1 204	-	kr 819

Field Engineer	OTC	MRC
Field Engineer - connecting equipment (OTC)	kr 1 900	

Proactive Warning	OTC	MRC
Internett Active Notification (Managed internett only)	kr 250	kr 79

Public IP addresses	OTC	MRC
DHCP 1 pcs Dynamic IP address	kr 0	kr 0
Static IPv4 1 stk (/31 or /30)	kr 0	kr 79
Static IPv4 5 stk (/29)	kr 490	kr 179
Static IPv4 13 stk (/28)	kr 490	kr 399
Static IPv4 29 stk (/27)	kr 490	kr 399
Static IPv6 (/56)	kr 0	kr 79
Static IPv6 (/48)	kr 490	kr 179

Contract terms	OTC
Cancellation of order after order acknowledgement has been sent and before order confirmation is sent	accrued expenses
Cancellation of order after order confirmation has been sent	Entire contract term
Customer cancellation of express order, normal delivery	kr 5 000
Close-/openingfee	kr 500
No show installer, customer/location not available for planned installation	kr 1 800
Customer change of termination 10 – 5 business days before the ordered termination date.	
Customer change of termination 4 – 1 business days before the ordered termination date.	kr 5 000
Customer change of termination at the termination date.	kr 9 000
Customer change of termination more than 10 business days before the ordered termination date. Annulment of order after order	kr 500
Annulment of order after order	
Small configuration changes per hour	kr 1 800

In addition, see GlobalConnect standard terms and conditions here: <https://www.globalconnect.no/avtalevilkar/>